



GENERAL CONDITIONS OF SALE

Pivotal Solutions Ltd guarantees the supplied material against manufacturing faults for 12 months from the date of sale as indicated on the sales invoice.

The guarantee consists of free repair or replacement of parts recognised as having manufacturing faults at the complete discretion of Pivotal Solutions Ltd.

The material covered by the guarantee must be sent carriage free to our offices in North Shore City and return-shipped, carriage forward.

The replaced material shall remain the property of Pivotal Solutions Ltd.

However, the calling rights and labour costs shall be charged to the end user.

Pivotal Solutions Ltd will not recognise any indemnity for the down time of the equipment. The intervention does not prolong the duration period of the guarantee.

Pivotal Solutions Ltd reserves the right not to provide the guarantee if the system is not entirely built with components supplied by Pivotal solutions Ltd or if the buyer fails to pay.

The validity of the guarantee is dependant of the observance of the performance specification of the product, as indicated by the specification sheets available.

In addition, the guarantee does not include;

- damaged caused by the buyers own transport or their representative.
- Damage caused by faults of the electrical system and / or negligence, the inadequacy of the system for the use it was intended and, in any event caused by incorrect use.
- Damage due to tampering by unauthorised personnel or due to the use of none original spare parts.
- Faults caused by chemical agents or by atmospheric phenomena.
- Consumables
- Actions regarding presumed faults or convenient verifications.